

PLEASE BE VIGILANT AGAINST FRAUDS AND SCAMS. If an offer is too good to be true it usually is, in other words it will not be genuine.

Fraudsters may use the details of authorised banks and individuals to try and convince businesses and individuals that they are genuine, this is known as ‘clone firms’. They want you to provide information for them to use to either take payments directly from your account or ask you to transfer funds to an account that is under their control.

They may also use genuine details, including the bank reference number provided to the bank by the regulators (FCA and/or PRA). You should be wary if you have been contacted unexpectedly, where you are asked to divulge any personal or sensitive information.

BFC Bank neither contact potential customers directly, or through financial advisors, either by phone or email without already having had a previous established relationship. **Please note BFC Bank only offers fixed term deposits to small and medium sized enterprises directly and we do not offer investment products.**

If you believe that you are being scammed, or have been scammed, then please [contact us](#), we can then make you aware of what you should be doing next.

We would also recommend that you visit the following Fraud Reporting Website as soon as you are aware of a fraud/scam against you or suspect that an attempt to defraud you is in progress. <https://www.actionfraud.police.uk/reporting-fraud-and-cyber-crime>

For further information please go to our Fraud Prevention page at: <https://www.bfcbank.co.uk/help-centre/fraud-prevention/>